

Coronavirus Covid-19

"Coughs and sneezes spread diseases" is as valid now as it was 100 + years ago!

Open letter to our clients, past, present and future.

Pixie and I have spent a great deal of time discussing and researching as to how we, as a business and as individuals, can continue to provide the service to our clients with the minimum amount of contact (social distancing) between us, our clients, the general public and family and friends. To this end we have come up with a 4 point plan to maintain our commitment to our clients.

1. We will reduce the person to person contact with our clients to 'No Contact'. We will achieve this by making full use of technology, i.e. emails, text, phone calls, Skype etc, as the vast majority of, at least our side of the business, is conducted this way there should be very little change to the way we conduct our business with our clients, but there will probably be an increase in these activities.
2. The only contact at present (apart from general chit chat and discussions with our clients, a very important part to any business, will have to be curtailed except by No 1) is the collection of keys, alarm codes etc, as this is an essential requirement, we have decided to maintain the 'non contact' approach the 'pick ups' and 'drop offs' of the keys will be conducted as per social distancing regulations and agreed by individual clients and ourselves.
3. Once we receive the keys we shall use disposable gloves through the entire time your keys are in our possession, and during the task that is required of us. A change of gloves will be initiated as seen fit by obinventories i.e. after conducting an Inventory where contact with doors, handles etc is involved. Keys can be treated with a disinfection spray prior to returning. Signing for keys on collection and returning will be exchanged for a 'trust' approach.
4. On our part, OBIinventories, will continue to follow Government and Health official guidelines i.e. coughs and sneezes-Catch it-Bin-It, sanitising gel and/or soap and water, avoiding contact with people.

These 4 steps will be implemented from 16/03/2020 until further notice.

- By implementing these new procedures, we will do our bit to delay the spread of this disease, having said that, the key word here is delaying.
- If need be we will self isolate (as everyone should) and that would mean disruption to our services, so be it.
- Follow the well advertised advice, don't believe everything you read on social media (if you did beforehand!).

We strongly suggest that everybody (as businesses and individuals).

Overcome-Become adaptable-Improvise.

Change your procedures, use technology to its full extent, protect yourselves (that way you protect EVERYONE), think outside the box, if in doubt "Don't Go Out", but above all, don't panic!

UPDATE 16/07/2020

The easing of the lockdown is welcomed by some and dreaded by others.

Coronavirus visus Covid 19 is still out there, it hasn't gone away, there is still no 'magic bullet', respect other people's views and opinions, use common sense, don't take risks or chances and above all else...

- STAY SAFE -